



Mark S. Moses, Director
Office of Veterans' Services

OVS LOCATIONS & CONTACT INFO:

OAHU

Office of Veterans Services
Tripler Army Medical Center
459 Patterson Road
E-Wing, Room 1-A103
Honolulu, HI 96819-1522

PH: (808) 433-0420
FAX: (808) 433-0385
TTD/Relay Service: 1-711
ovs@ovs.hawaii.gov
www.hawaii.gov/dod/ovs
Monday – Friday 7:30 am - 4:00 pm

Carswell J. "Caz" Ross, Jr.
Veterans' Services Coordinator
Matthew Harrell, Veterans' Counselor
John Condello, Veterans' Counselor
Advisory Board on Veterans' Services
Cynthia Stine, Chair, Oahu Board Member
Patricia Wieland, Oahu Board Member
Anne Stevens, Oahu Board Member
Luis Parker, Oahu Board Member

HAWAII STATE VETERANS' CEMETERY

45-349 Kamehameha Hwy.
Kaneohe, HI 96744

PH: (808) 233-3630
FAX: (808) 233-3633
Office Hours
Monday – Friday 7:30 am - 4:30 pm
Visiting Hours Daily 7:45 am - 6:00 pm

Willy Hirokane
Cemetery Operations Manager

KAUAI

Office of Veterans Services
3215 Kapule Hwy., #2
Lihue, HI 96766

PH: (808) 241-3346
FAX: (808) 241-3818
KOVS@ovs.hawaii.gov
Monday – Friday 7:30 am - 4:30 pm

Tony Elliott, Veterans' Counselor
Advisory Board on Veterans' Services
William Honjiyo, Kauai Board Member

HAWAII (HILO)

Office of Veterans Services
101 Aupuni Street, Room 212
Hilo, HI 96720

PH: (808) 933-0315
FAX: (808) 933-0317
HOVS@ovs.hawaii.gov
Monday – Friday 7:30 am - 4:30 pm

Joseph L. Flores, Veterans' Counselor
Advisory Board on Veterans' Services
Herring Kalua, Hilo Board Member
Herbert Lum, Kona Board Member

MAUI, MOLOKAI AND LANAI

Office of Veterans Services
333 Dairy Road, Suite 201-A
Kahului, HI 96732

PH: (808) 873-3145
FAX: (808) 873-3147
MOVS@ovs.hawaii.gov
Monday – Friday 7:30 am - 4:30 pm

Tamickco Jackson, Veterans' Counselor
Advisory Board on Veterans' Services
Lloyd Sodetani, Maui Board Member



Walk-ins welcomed; appointments recommended; home, worksite and hospital visits when necessary; group presentations can be scheduled.

MISSION

The Office of Veterans' Services (OVS) is the principal state office responsible for the development and management of policies and programs related to veterans and their family members. The OVS acts as a liaison between the Governor and veterans' organizations and also between the veterans' and the Department of Veteran Affairs. Our objectives are to assist veterans in obtaining State and federal entitlement, to supply the latest information on veterans' issues and to provide advice and support to veterans making the transition back into civilian life.

OVS is the State's primary advocate for veterans applying for and receiving

benefits and services. The OVS may take action on behalf of veterans and their dependents to secure appropriate rights, benefits and services.

The OVS serves all eligible Veterans, Reservists, National Guard members, active-duty military personnel and their dependents (including step-children). (See *List of Services* at end).

HISTORY

OVS was established by the Fourteenth Legislature, Regular Session, State of Hawaii, 1988 and approved by the Governor on May 26, 1988.

STATE PROVIDED BENEFITS

Special Housing for Disabled Veterans
Payment by the State of up to \$5,000 to each VA qualified, totally disabled veteran for the purpose of purchasing or remodeling a home to improve handicapped accessibility.

Burials

Burials for qualified veterans (including U.S. war allies) and their dependents in the Hawaii State Veterans' Cemeteries on Oahu, Hawaii, Kauai, Maui, Molokai or Lanai.

Vital Statistics

Free certified copies of vital records from specific states when needed for Veterans' claims.

License Plates

For the same cost as regular license plates, Veterans can choose, if qualified, either a Veteran, Combat or

Combat Wounded, Pearl Harbor Survivor, Former POW, World War II Veteran, Korea Veteran, Vietnam Veteran or Persian Gulf veteran license plate. These plates are also available for motorcycle.

Tax Exemptions

Tax exemptions on real property owned and occupied as a home by a totally disabled Veteran or their widow(er).

Tax exemptions on passenger cars when they are owned by totally disabled Veterans and subsidized by the Department of Veterans Affairs.

Employment and Re-Employment

Preference is given to Veterans and service-connected disabled Veterans and their widow(er)s for civil service positions, training programs, job counseling and referrals to civilian jobs by the Workforce Development Division, Department of Labor & Industrial Relations. Re-employment rights for Veterans, Reservists or National Guard members who leave a position within State or County government for training or active military service.

LIST OF SERVICES FOR VETERANS, ACTIVE MILITARY, SPOUSES & DEPENDENTS

- Assist in preparation of VA claims;
- Assist with burials of indigent veterans;
- Employment and Re-employment;
- Hawaii Veterans Newsletter, Roster, Website and Memorial Fund;
- Help individuals file VA Appeals;
- Support various Grant-in-Aid requests for veteran related items, for example

veterans' cemeteries, Arizona Memorial, Aviation Museum, Veterans Centers statewide etc.;

- Governor's Liaison to veterans;
- Assist with legal name change;
- Legislative Advocate for veterans – State & Federal;
- Maintain discharge documents;
- Obtain veteran birth, marriage, divorce & death certificates nationwide;
- Provide notary services;
- Refer individuals not qualified for VA benefits to other agencies;
- Represent veterans at VA hearings;
- Tax Exemptions for totally disabled veterans';
- Review medical service records;
- Validate Service Credit for the State Employees Retirement System
- Yukio Okutsu Hilo Veterans Home – development & oversight.

LIST OF ACTIVITIES OVS PERFORMS ON BEHALF OF VETERANS

- Participate in Memorial & Veterans Day ceremonies at National Cemetery of the Pacific(Punchbowl) and at the Hawaii State Veterans Cemetery;
- Staff the Advisory Board on Veterans Services;
- Coordinate leis for veterans cemeteries on Memorial Day;
- Coordinate veterans organizations to clean the Korean & Vietnam Memorials on Capitol grounds;
- Veterans cemeteries statewide – oversight, grants & expansion;
- Testify at State and Federal legislature in support of Veterans' issues.